



Received & Inspected

800.927.2643

406.347.2226

JUN 30 2016

FCC Mail Room

DOCKET FILE COPY ORIGINAL

June 20, 2016

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

RE: WC Docket No. 14-58, 2016 Annual Report, Form 481 for High-Cost
Recipient, CFR § 54.313(f)(1) "Milestone Certification"

Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish
to advise the Commission that Range Telephone Cooperative, Inc. – CLEC (Study Area
489007):

- Has taken reasonable steps to provide, upon reasonable request, broadband service at
actual speeds of 10Mbps downstream/1 Mbps upstream and,
- Provides latency suitable for real-time applications including VoIP and usage capacity
that is reasonably comparable to urban areas and,
- Reasonable requests for service are met within reasonable timeframes.

If there are questions, please contact me at 406-347-2226.

Sincerely,

Mike Dolezal
Asst. GM/CEO

No. of Copies rec'd 0
List ABCDE

PO BOX 127 • FORSYTH, MT 59327

RANGETEL.COOP



<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Mike Dolezal
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4063472226 ext.2837
<039>	Contact Email Address: Email of the person identified in data line <030>	mike.dolezal@rangetel.coop
Form Type		54.313 and 54.422

Received & Inspected

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FCC Mail Room

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop

<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	<input checked="" type="radio"/> (yes / no)
<111>		<input type="radio"/> (yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

489007mt112.pdf, 489007mt112.1

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

(1200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0586/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@range.tel.coop

<210> For the prior calendar year, were there any reportable voice service outages?

[illegible]

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code

489007

<015> Study Area Name

RANGE TELEPHONE COOPERATIVE, INC.

<020> Program Year

2017

<030> Contact Name - Person USAC should contact regarding this data

Mike Dolezal

<035> Contact Telephone Number - Number of person identified in data line <030>

4063472226 ext. 2837

<039> Contact Email Address - Email Address of person identified in data line <030>

mike.dolezal@rangelcoop

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed voice</div>	
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0596/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext.2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangel.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		489007mt500.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

**(600) Functionality in Emergency Situations
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext.2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	489007mtc600.pdf

(710) Broadband Price Offerings
Data Collection Form

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@range tel.coop

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (Gb)	Usage Allowance Action Taken When Limit Reached { select }

**(800) Operating Companies
Data Collection Form**

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop
<810>	Reporting Carrier	Range Telephone Cooperative, Inc.
<811>	Holding Company	Range Telephone Cooperative, Inc.
<812>	Operating Company	Range Telephone Cooperative, Inc.

<813>

<815>

Affiliates

Doing Business As Company or Brand Designation

SAC

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@range.tel.coop

<900> Does the filing entity offer tribal land services? (Y/N)

No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select Yes or No or Not Applicable

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

(1000) Voice and Broadband Service Rate Comparability Data Collection Form

USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06) USAC Form 1000-1 (Rev. 10/06)

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangelcoop

<1000> Voice services rate comparability certification No

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext.2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers**Lifeline
Data Collection Form**

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop

489007mt1200.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP rangetel.coop

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(200) Price Cap Carrier Additional Documentation
Data Collection Form
Following Part 9 of the FCC Form 477

<010>	Study Area Code	489007
<015>	Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472226 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezalerange@tel.coop

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support

<2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support

<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(iii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2025A> Round 1 or Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

(2009) Price Cap Carrier Additional Documentation (Continued)
 Data Collection Form
 Including Rate of Return Carriers affiliated with Price Cap-based carriers

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification (47 CFR § 54.313(f)(1)(ii))	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<input type="radio"/> (Yes) <input type="radio"/> (No)
(3014)	If yes, does your company file the RUS annual report	<input type="radio"/> (Yes) <input type="radio"/> (No)
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	<input type="radio"/> (Yes) <input type="radio"/> (No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

<01D> Study Area Code	489007
<01S> Study Area Name	RANGE TELEPHONE COOPERATIVE, INC.
<02D> Program Year	2017
<03D> Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<03S> Contact Telephone Number - Number of person identified in data line <03D>	4063472226 ext. 2837
<039> Contact Email Address - Email Address of person identified in data line <03D>	mike.dolezal@rangestel.coop

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



<010>	Study Area Code	489007
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<030>	Contact Name - Person USAC should contact regarding this data	Mike Dolezal
<035>	Contact Telephone Number - Number of person identified in data line <030>	4063472228 ext. 2837
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.dolezal@rangetel.coop

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.



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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: RANGE TELEPHONE COOPERATIVE, INC.	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 489007	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

489007

RANGE TELEPHONE COOPERATIVE, INC.

2017

Mike Dolezal

4063472226 ext.2837

mike.dolezalerangetel.coop

1/1/2016

100

<703>

[illegible]

(800) Operating Companies
Data Collection Form

<813>	<81>	<82>	<83>
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[illegible]

Range Telephone Cooperative – Montana - CLEC (Study Area 489007)
5 Year Service Quality Improvement Plan
2016 Update & Progress Report

Introduction

Range Telephone Cooperative, Inc. MT CLEC is an ETC serving Montana. The Montana study area is 354 square miles in the Forsyth exchange in Montana served by 1 wire center with 925 current access lines. Range has the following wire centers:

Wire Center	Sq. Miles	Access Lines
Forsyth (CLEC)	354	925

Current USAC Information

Year to Date May 2016, Range Montana has received the following amounts in support payments broken down as follows:

High cost loop	39,815
ICLS	
CAF	
Total	39,815

This 5 year improvement plan is a section of the Company's 2014 Annual Report. It is in compliance with # 54.313(a)(1) adopted in the FCC USF/ICC Transformation Order (11-161).

Range has developed its improvement plan, concentrating on the delivery and continuation of a robust network which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule.

5 Year Service Quality Improvement Plan by Year

For the next 5 years Range will deploy Broadband Loop Carrier (BLC) equipment to support increased bandwidth to its end users and to collapse its legacy circuit switched voice network into its next generation packet switched voice network. The majority of this Plan entails replacing traditional copper T-carrier facilities with Fiber to The Node (FTTN) infrastructure in support of the new BLC being deployed. In an effort to minimize retained copper loop lengths, additional BLC nodes will be designed for installation either during initial placement of the FTTN facilities or in a subsequent Plan year. Fixed wireless will also be considered where such technology may be more economically feasible to meet the same objective. As this Plan is implemented all subscribers falling within the definition of 'reasonable request' will have access to broadband service at speeds defined by the FCC.

Exchange maps have been included detailing those geographic areas that will be impacted by each project defined herein.

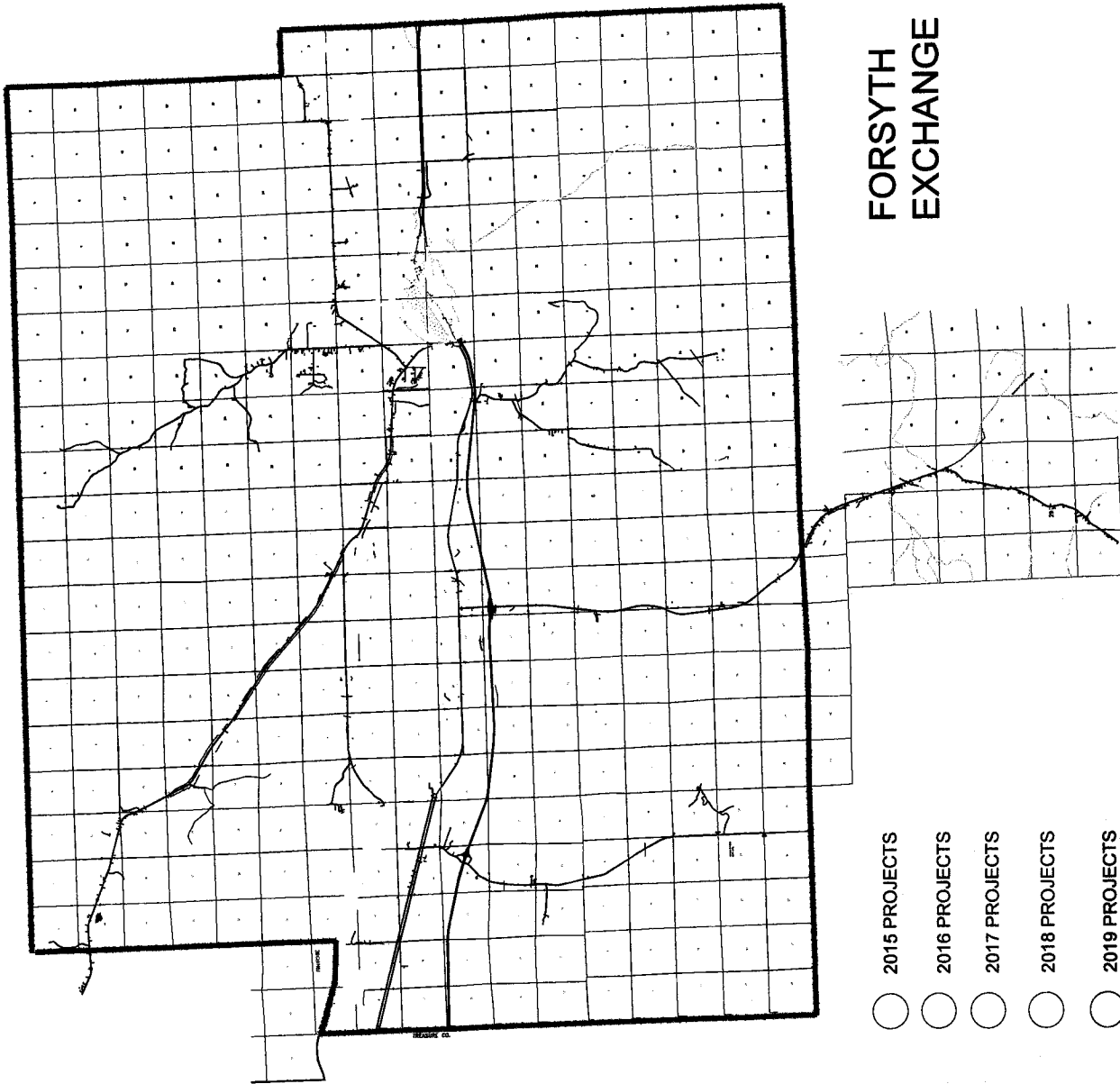
Plan Year 2016

FORSYTH EXCHANGE – MONTANA

FORSYTH DOWNTOWN BROADBAND LOOP CARRIER - FRSYMT

The Forsyth Downtown project includes the placement of new electronics to establish a new Electronic Serving Area Interface (ESAI) on existing fiber route. The new Forsyth Downtown ESAI will connect seven hundred and forty four (744) premises in a nine (9) square mile area. When complete the new site will support broadband service speeds of 50Mb downstream and 10Mb upstream. Anticipated funding for this project will be provided under a new Rural Utilities Service (RUS) loan design. Both the engineering and the construction of this project will be assigned to contract service providers. Expected completion of this project is within the 2016 calendar year.

2016 Update: Project is currently in progress



FORSYTH EXCHANGE

- 2015 PROJECTS
- 2016 PROJECTS
- 2017 PROJECTS
- 2018 PROJECTS
- 2019 PROJECTS

NETWORK IMPROVEMENT PROJECTS - RANGE MT (SAC 482251)
AS OF 2016 ANNUAL REPORT SUBMISSION - JULY 1, 2016
PROGRESS REPORT

WIRE CENTER NAME & CLI A	DESCRIPTION of IMPROVEMENT B	AREA IMPACTED C	PREMISES CONNECTED D	POPULATION IMPACTED E	TARGET COMPLETION DATE F	ACTUAL COMPLETION DATE G	MAP REFERENCE H	Notes I
Decker - DCKRMTCRS1								
Ash Creek - ASCR	Fiber to the Node	12 sq miles	0	0	Q4-2015	Q4-2015	DECKER: ASCR	(1)
Decker - DCKRMT	Broadband Loop Carrier	799 sq miles	69	156	Q2-2015	IN PROGRESS	DECKER: DCKRMT	(1)
Youngs Creek - YNCK	Fiber to the Node	22 sq miles	4	14	Q4-2019	n/a	DECKER: YNCK	(1)
Tongue River Dam - TNRD	Fiber to the Node	17 sq miles	18	41	Q4-2015 Q4-2017	IN PROGRESS	DECKER: TNRD	(1)(4)
Spring Creek Hut - SPRK	Fire Suppression	21 sq miles	13	29	Q4-2015	IN PROGRESS	DECKER: SPRK	
Kirby Hut - KRBY	Fire Suppression	18 sq miles	21	47	Q2-2015	IN PROGRESS	DECKER: KRBY	
Betty Gulch - BFGC	Fiber to the Node and Broadband Loop Carrier	24 sq miles	6	34	Q4-2015	n/a	n/a	(2)
Ashland - ASLDMTCRS1								
North Ashland (NASH)	Fiber to the Node	42 sq miles	20	56	Q4-2016	n/a	ASHLAND: NASH	(1)
Ashland - ASHLDMT	Broadband Loop Carrier	1,423 sq miles	256	565	Q4-2015 Q4-2016	n/a	ASHLAND: ASHLDMT	(3)
Fort Howes - FHOW	Fiber to the Node	24 sq miles	23	53	Q4-2016	n/a	ASHLAND: FHOW	(1)
Home Creek Butte - HCBT	Power Systems	0	0	0	Q3-2015	IN PROGRESS	ASHLAND: HCBT	
Home Creek Butte - HCBT	Fire Suppression	0	0	0	Q3-2015	IN PROGRESS	ASHLAND: HCBT	
East Fork - EFOK	Fiber to the Node	19 sq miles	11	25	Q4-2016 Q4-2017	n/a	ASHLAND: EFOK	(1)(4)
East Fork - EFOC	Generator	21 sq miles	17	17	Q2-2015	IN PROGRESS	ASHLAND: EFOC	(1)
Ashland North - ASHN	Fiber to the Node	22 sq miles	13	28	Q4-2016 Q4-2017	n/a	ASHLAND: ASHN	(1)(4)
Double E - DBEE	Fiber to the Node	8 sq miles	15	42	Q4-2016 Q4-2017	n/a	ASHLAND: DBEE	(1)(4)
Ashland Divide - ASHD	Fiber to the Node	25 sq miles	20	56	Q4-2016	n/a	ASHLAND: ASHD	(1)

NOTES:

- (1) Population Impacted based on 'Average Persons per Household' data provided by the US Census for the geographic area impacted times the number of Connected Premises in Column F
Montana - <http://quickfacts.census.gov/qfd/states/30000.html>
Wyoming - <http://quickfacts.census.gov/qfd/states/56000.html>
- (2) This project was removed as it was duplicated on the RANGE WY NETWORK UPGRADE DETAILS in the initial filing.
- (3) This project was listed to be completed in 4Q2015 in error and has been corrected to reflect a Q4-2016 targeted completion date

NETWORK IMPROVEMENT PROJECTS - RANGE MT (SAC 482251)
AS OF 2016 ANNUAL REPORT SUBMISSION - JULY 1, 2016
PROGRESS REPORT

WIRE CENTER NAME & CLI A	DESCRIPTION OF IMPROVEMENT B	AREA IMPACTED C	PREMISES CONNECTED D	POPULATION IMPACTED E	TARGET COMPLETION DATE F	ACTUAL COMPLETION DATE G	MAP REFERENCE H	Notes I
Busby - BSBYMTXCS1 Hammond - HAMM Busby - BSBYMT Busby West - BSBW	Fiber to the Node Broadband Loop Carrier Fiber to the Node	2 sq miles 525 sq miles 31 sq miles	7 162 8	25 582 29	Q4-2017 Q4-2016 Q4-2017 Q4-2017 Q4-2017 Q4-2016 Q4-2017	n/a n/a n/a	BUSBY: HAMM BUSBY: BSBYMT BSBY: BSBW	(1)(2)(5) (1)(2)(5)
5 Miles City - MLCYMTXCRS1 Tongue River Road- TRVR Atlet	Fiber to the Node and Broadband Loop Carrier Fiber to the Premise	35 sq miles 20 sq miles	15 49	33 42	Q4-2017 Q4-2019	n/a n/a	SOUTH MILES CITY: TRVR n/a	(1) (1)(3)
Rosebud - RSBDMTXCRS1 North Rosebud East - NRBDE North Rosebud	Fiber to the Node Fiber to the Premise	24 sq miles 22 sq miles	21 96	59 268	Q4-2018 Q4-2017	n/a n/a	ROSEBUD - NRBDE n/a	(1) (1)(3)
Birney	Broadband Loop Carrier	337 sq miles	45	126	Q3-2015 Q4-2016	n/a	BIRNEY: BIRNCO	(4)

- (1) Population Impacted based on 'Average Persons per Household' data provided by the US Census for the geographic area impacted times the number of Connected Premises in Column F
Montana - <http://quickfacts.census.gov/qfd/states/30000.html>
Wyoming - <http://quickfacts.census.gov/qfd/states/56000.html>
- (2) This project was moved from Q4-2017 up to Q4-2016 due to a priority change
(3) This project has been eliminated due to a priority change
(4) This project was moved from Q3-2015 to Q4-2016 due to a priority change

NETWORK IMPROVEMENT PROJECTS - RANGE MT (SAC 482251)
AS OF 2016 ANNUAL REPORT SUBMISSION - JULY 1, 2016
PROGRESS REPORT

WIRE CENTER NAME & CLI A	DESCRIPTION OF IMPROVEMENT B	AREA IMPACTED C	PREMISES CONNECTED D	POPULATION IMPACTED E	TARGET COMPLETION DATE F	ACTUAL COMPLETION DATE G	MAP REFERENCE H	Notes I
LAME DEER - LMDRMTXCRS1 Burns Trailer Court - BURN Lame Deer - LMDRMT Birney Divide - BNYD Muddy Cluster - MCLS	Fiber to the Node Broadband Loop Carrier Fiber to the Node Generator Addition	13 sq miles 549 sq miles 31 sq miles 23 sq miles	25 512 20 83	70 995 56 232	Q4-2015 Q4-2016 Q4-2017 Q4-2015 Q4-2016 Q4-2017 2015	n/a n/a n/a n/a	LAME DEER: BURN LAME DEER: LMDRMT LAME DEER: BNYD LAME DEER: MCLS	(1)(2)(4) (1) (1)(4) (1)
ALZADA - ALZDMTXCRS1 Albion - ALBN Alzada - ALZDMT	Fiber to the Home and Broadband Loop Carrier Replace heating/cooling equipment	21 sq miles 1,089 sq miles	9 61	21 140	Q4-2015 Q4-2015	n/a n/a n/a	n/a ALZADA: ALZDMT	(1)(3)
HYSHAM - HYSHMTXCRS1 Hysham West & East - HYWE Tullock Creek - TLCK Hysham FTTP	FTTH (HYWE) Fiber drops and electronics Replace Equipment Shelter Fiber to the Premise	34 sq miles 13 sq miles .5 sq miles	116 17 202	241 17	Q4-2019 Q2-2015 Q4-2019	n/a n/a n/a	n/a HYSHAM: TLCK HYSHAM: HYSH	(3)(3) (1)(5)
BROADUS - BRDSMTXCRS0 Broadus - BRDS	Fiber to the Premise	1.2 sq miles	218	468	Q4-2017 Q4-2019	n/a	BROADUS: BRDS	(1)(4)
SOUTH BROADUS - BRDSMTXCRS0 North Boyes - NNBS	AC Power to North North Boyes	50 sq. miles	3	7	Q4-2017	n/a	SOUTH BROADUS: NNBS	(1)
NORTH BROADUS - BRDMTXCRS1 North Broadus - BRDMT	Broadband Loop Carrier	936 sq miles	62	121	Q3-2015	n/a	NORTH BROADUS: BRDMT	(1)
Non Specific Exchange Projects	4 Maintenance Vehicles 4 Maintenance Vehicles 4 Maintenance Vehicles 4 Maintenance Vehicles				Q2-2015 Q2-2016 Q2-2017 Q2-2018 Q2-2019	n/a n/a n/a n/a n/a	n/a n/a n/a n/a n/a	

- (1) Population Impacted based on 'Average Persons per Household' data provided by the US Census for the geographic area impacted times the number of Connected Premises in Column F
Montana - <http://quickfacts.census.gov/qfd/states/30000.html>
Wyoming - <http://quickfacts.census.gov/qfd/states/56000.html>
- (2) Target completion date moved from 4Q-2015 to 4Q-2016 due to priority change
- (3) This project was eliminated due to a priority change
- (4) Project completion date revised due to priority change

Response to 500
Line 510 – 489007MT510
Range Telephone Cooperative, Inc.-CLEC
Study Area 489007

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Voice and Broadband

Range Telephone Cooperative, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employee handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

Range Telephone Cooperative, Inc. complies with the service quality standard rules of the Federal Communications Commission and with those of the State of Montana as promulgated in the Montana Public Service Commission Rules at ARM38-5-3301. Range Telephone Cooperative, Inc. is committed to providing the highest quality service to its subscribers.

Broadband

Range Telephone Cooperative, Inc. complies with the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

Service Quality Standards and Consumer Protection Rules Annual Certification

Mike Dolezal
Printed Name of Officer

Asst. CEO
Title of Officer

Range Telephone Cooperative, Inc.
Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on

Signature

6/20/2014
Mike Dolezal

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Range Telephone Cooperative, Inc.-CLEC complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Range Telephone Cooperative, Inc.-CLEC complies with the service quality standard rules of the Federal Communications Commission and with those of the State of Wyoming as promulgated in the Wyoming Public Service Commission Rules 501 and 503. Range Telephone Cooperative, Inc.-CLEC is committed to providing the highest quality service to its subscribers.

Service Quality Standards and Consumer Protection Rules Annual Certification

Mike Dolezal
Printed Name of Officer

Asst. CEO
Title of Officer

Range Telephone Cooperative, Inc.
Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on

6/20/2014

Signature

Mike Dolezal

Printed/Typed Name

Mike Dolezal

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

I. PURPOSE

The primary purpose of the Range Telephone Cooperative, Inc. (RANGE) Business Continuity and Disaster Preparedness Plan is to protect RANGE and its employees from serious injury, property loss, or loss of life in the event of a major disaster. The secondary purpose of the RANGE Business Continuity and Disaster Preparedness Plan is to assure the continuation of communications service to RANGE customers in the event of a Disaster or emergency. A Disaster or emergency constitutes any one of the following: fire, severe weather such as tornado, flood, earthquake, blizzard conditions as set forth by community leader, bomb threat, pandemic or hazardous chemical spill.

In the event of any Disaster or emergency listed, this plan describes the responsibilities and actions to be taken to protect all employees and property.

II. GENERAL PROCEDURES

A Disaster or emergency warning may come from any one of the following sources: commercial radio or television, civil defense radio, office alarm system, messenger, General Manager or police.

A. Notification of Emergency Warning

A person receiving notification of a possible Disaster or emergency should immediately notify their immediate supervisor. The type of Disaster or emergency situation should then be conveyed to all employees with the use of the office emergency alarm and/or paging system.

B. Emergency Control Committee (ECC)

The following personnel will constitute the Emergency Control Committee (ECC). In the event of a Disaster or emergency, they are to report to a designated Emergency Control Center unless the prevailing situation dictates otherwise.

CEO/GENERAL MANAGER

Phone: 406-347-2226
Direct: 406-347-2821
Mobile: 406-351-1144
Home: 406-346-2665

OPERATIONS MANAGER

Phone: 406-347-2226
Direct: 406-347-2843
Mobile: 406-351-1022

OUTSIDE PLANT MANAGER

Phone: 406-347-2226
Direct: 406-347-2834
Mobile: 406-351-2395

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

CENTRAL OFFICE MANAGER

Phone: 406-347-2226
Direct: 406-347-2854
Mobile: 406-351-3085

ENGINEERING MANAGER

Phone: 406-347-2226
Direct: 406-347-2845
Mobile: 406-351-2195

CFO

Phone: 406-347-2226
Direct: 406-347-2859
Mobile: 406-351-3981

C. Safety Supervisor

The **OUTSIDE PLANT Manager** has been designated as the Safety Supervisor and serves as the coordinator for all safety and safety training issues.

D. Emergency Control Committee (ECC) Responsibilities

Following is a list of responsibilities assigned to the Emergency Control Committee (ECC):

1. Assess the nature and extent of all emergencies
2. Assume control of all emergency actions.
 - a. Notify and coordinate with Emergency Response, Public Safety Answering (PSAP), Civilian Emergency Response Team (CERT)-County Notification
 - b. Wyoming PSC if necessary 307-777-5722
 - c. Montana PSC if necessary 406-444-6199
3. Communicate emergency to employees
4. Assign tasks to personnel to carry out specific actions
5. Order evacuation if deemed necessary
 - a. Account for all employees
6. Take any other action necessary to protect life
7. Annually review this plan and revise as necessary
8. Plan training exercises to test the evacuation plan
9. Instruct personnel of their duties under this plan

In any Disaster or emergency situation, the ranking member of the Emergency Control Committee (ECC) present shall have final authority to coordinate procedures, and amend, modify or supersede any provisions of this plan in order to ensure employee safety.

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

E. Emergency Control Center

Emergency actions should be coordinated at the Emergency Control Center, which will be designated as the General Manager's office at 2325 E. Front Street, Forsyth, Montana.

If the emergency situation warrants the committee members to meet at the RANGE Wyoming Network Operations Center located at 60 West Seymour Street, Sheridan, Wyoming, Montana; it will be the General Manager's responsibility or ranking manager to notify, and give the location where members are needed.

F. First Aid Services

Any member of the Emergency Control Committee (ECC) will administer first aid as needed. He/She will be available to administer first aid in the office, or in the event of a complete evacuation, at a safe assembly area outside the office. In addition, several other RANGE employees have also successfully completed Basic First Aid and CPR training, and may be called upon by a member of the Emergency Control Committee if the situation warrants. - Notify EMS immediately if First Aid or CPR warranted.

G. Utility Controls

The Emergency Control Committee (ECC) members will notify Gas and/or Electric Utility to have the power and/or gas shut off.

H. News Information

Information to any source of the news media will only be released at the discretion of the General Manager or Chief Executive Officer, Chief Financial Officer, Chief Technical Officer or Director of Marketing.

III. EMERGENCY ALARMS

A. Fire Alarm System

In the event of a fire, the alarm system will be activated. In addition, a member of the Emergency Control Committee (ECC) will make an announcement over the paging system stating an emergency exists. Upon hearing the alarm or announcement, employees should, immediately proceed to the designated evacuation site located at the Warehouse Building next to the premises. A roll call using the Fire/Evacuation Plans and Current Employee Roster will be called to ensure employees are safe. In addition, all visitors in the building must be accounted for.

B. Action

When the alarm is activated or an announcement is made, at least one (1) member of the Emergency Control Committee (ECC) shall report to the designated evacuation site outside the office complex. That Committee member should ensure that

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

outside employees do not re-enter the building. The remaining members of the Emergency Control Committee (ECC) other members should take any necessary actions to ensure safety of the employees and visitors and notify proper agencies for needed services.

C. Office-Wide Evacuation Alarm

With the exception of a fire alarm, employees should not evacuate the building unless authorized by the Emergency Control Committee (ECC). The signal alarm for an office wide evacuation will be a continuous alarm and/or an announcement by a member of the Emergency Control Committee (ECC) over the paging system stating an evacuation is ordered.

D. Segmented Area Evacuation

The signal/alarm for a segmented area evacuation will also be a continuous alarm and/or an announcement over the paging system by a member of the Emergency Control Committee (ECC), stating a segmented evacuation is ordered. A member of the Emergency Control Committee (ECC) will have the authority to activate this alarm and give appropriate instructions to employees to ensure safety. It is the responsibility of this person to alert all employees as to what type of emergency is occurring and the location of the emergency.

Once at the assembly site, an employee roll call will be conducted and reported to an Emergency Control Committee (ECC) member. In addition, all visitors in the building must be accounted for.

E. Phone Listings

Listings of all emergency telephone numbers are located at the receptionist desk and in the offices of all Emergency Control Committee (ECC) members.

If the emergency occurs during other than normal working hours, the General Manager or Operations Manager will notify the other emergency control team with an announcement of where the control committee will meet. If the business office has not been affected then the conference rooms at the business office, if the office building has been affected then meet at the Warehouse Building location.

IV. EVACUATION SITES

A map of all evacuation sites will be displayed in the **conference room** and throughout the departments. Each map will show the route and exit to take depending on where employees are located in the office. It will be the responsibility of the Safety Supervisor to inform employees of these evacuation routes.

V. EMERGENCY SHUTDOWN PROCEDURE FOR DISASTERS

An emergency shutdown will only be ordered from the highest-ranking member of the Emergency Control Committee. No employee should risk any type of injury to accomplish this task. However, if time permits, the

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

following duties should be performed:

1. All aisles and exit ways should be free of obstructions.
2. The Operations Manager should call Utility to shut off gas lines and the electrical supply. In the event that the Safety Supervisor is unavailable, a member of the Emergency Control Committee (ECC) shall take such action.
3. In the event of a disaster or emergency, the following procedures should be put in effect by the Safety Supervisor or other members of the Emergency Control Committee (ECC):

V.1 TORNADO

1. Listen for the latest advisories on the radio.
2. Utilize exterior cameras for outside observation.
3. If necessary, initiate applicable emergency shutdown procedure.
4. Make an announcement over the paging system stating "A tornado emergency exits — please proceed to the basement."
5. Move personnel into the designated tornado safe assembly area within the building – in the basement by the caged area behind the break room. – Once all are assembled, a roll call will be taken.
6. Account for all visitors.
7. After the tornado passes, restore calm and check for injuries.

V.2 SEVERE WEATHER/BLIZZARD

1. Listen; or watch for weather advisories on the radio, television or Internet.
2. Depending on weather severity, e.g., (Mayor shuts down the town for safety reasons etc.), the General Manager will make the determination on whether to initiate emergency office closure.
 - a. Management staff and key office personnel may be required to work remotely (telecommute) if they are equipped to do so. Key employees are defined as those in management and customer contact individuals such as Customer Service Specialists and Operations Technicians including IT. The phones will need to be routed to reach key employees by

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

landline or cell phone.

- b. For service outages, network personnel will respond when city officials or the Emergency Control committee has deemed it safe to do so.
3. Managers will notify their staff immediately of office closure once the decisions have been made. Each manager should have a copy of all contact names and numbers along with the employee roster.
4. In the event of Department of Transportation (DOT) road closures where the office remains open, staff that are unable to make it to the office will be required to take vacation. In the event that employees do not have accrued vacation they will go negative on the books and future accrual will be used to back fill unavailable vacation balance.

V.3 EARTHQUAKE

An earthquake will usually occur without warning. Due to the suddenness, all personnel should:

1. Drop to the ground
2. Take Cover
3. Hold On Until the shaking stops
4. Additional information
 - a. If there isn't a table or desk near you, drop to the ground in an inside corner of the building and cover your head and neck with your hands and arms. Do not try to run to another room just to get under a table.
 - b. Studies of injuries and deaths caused by earthquakes in the U.S. over the last several decades indicate you are much more likely to be injured by falling or flying objects (TVs, lamps, glass, bookcases, etc.) than to die in a collapsed building. "Drop, Cover, and Hold On" offers the best overall level of protection in most situations.
 - c. **DO NOT ATTEMPT TO EXIT THE BUILDING – NO ONE SHOULD GO OUTSIDE THE BUILDING.**
5. After an earthquake has stopped, the following procedure should be initiated:
 - a. All employees should help restore calm to fellow employees.
 - b. Emergency Control Committee (ECC) members should check for injuries and provide first aid as needed.
 - c. Evacuate the building immediately following the earthquake. Damage to the structure may have resulted. Proceed to the designated assembly area.
 - d. The Safety Supervisor should check for fires and shut off all

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

- gas, electricity, and water at main controls.
- e. The building should be inspected by a member of the Emergency Control Committee for damage.
- f. The Emergency Control Committee should then notify proper utility companies or other services as needed.

V.4 FIRE/BOMB THREAT

In the event of a fire, appropriate actions as defined under Section III. A-C. "Office-Wide Evacuation Alarms" shall be taken.

V.5 PANDEMIC

A pandemic is an epidemic disease that spreads to other communities usually beyond national borders. In the event of a pandemic such as Bird Flu or H1N1 the following procedure should be initiated.

1. Listen, or watch for advisories on the radio, television or Internet of an upcoming Pandemic.
2. Once identified the General Manager and/or Control Committee will initiate office closure procedures.
3. The following key employees will have and maintain internet access and phone service so they can telecommute if necessary.
 - a. General Manager
 - b. Operations Manager
 - c. Finance & Administration Manager
 - d. Controller
 - e. IT Supervisor
 - f. Engineering Manager
 - g. Outside Plant Manager
 - h. Central Office Manager
 - i. Customer Service Specialists
 - j. Network Technicians
4. In case of pandemic, all calls will be dispatched to the Operations Manager for call out to the technicians.
5. If quarantine goes into effect, technicians will not go beyond the demarcation point at any residence or business.
6. Technicians will wear masks to cover their nose and mouth and

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

can walk away from any trouble where they may be exposed to the virus.

7. Employees who are sick with the virus or other ailment must report their illness to their department head immediately and take leave.
8. Once the pandemic is lessened or the quarantine is removed, all employees will be notified to report back to the office.

V.I HOUSEKEEPING

Good housekeeping will be the responsibility of all RANGE employees and includes the following:

- A. Waste materials are to be discarded in their proper places.
- B. All aisles and exits will be kept clear.
- C. All areas to fire extinguishers will be kept clear for access.
- D. All employees will be instructed and receive an electronic copy on the "Range Telephone Cooperative, Inc. Business Continuity and Disaster Preparedness Plan."
- E. Emergency telephone numbers will be posted at the front desk and in the lower level break room.
- F. The Safety Supervisor will be responsible for instructing employees on how to handle, store, and maintain hazardous materials properly.

V.II CYBER SECURITY

Ongoing Development of the corporate Cyber Security Policy and Procedure following the Communications Security Reliability and Interoperability (CSRIC) and National Institute of Standards and Technology (NIST) framework.

Range Telephone Cooperative, Inc.

Business Continuity and Disaster Preparedness Plan

SECTION 1

EMERGENCY RESPONSE

I. PURPOSE

This Section 1 provides an Emergency Response Plan for restoring communications services following an outage resulting from a disaster or emergency. It also identifies critical communications services requiring immediate restoration to support disaster recovery efforts.

II. DEFINITIONS

In the event of a Disaster or emergency, the warning may come from any one of the following sources: commercial radio or television, civil defense radio, office alarm system, messenger, or police.

A. Disaster or Emergency – A significant event resulting in the partial or entire loss of communications capability within an exchange serving area. A significant event can include any major natural occurrence such as a flood, earthquake, fire, tornado or other severe weather, or an unnatural occurrence such as a bombing, arson, or other terrorist related threat. Other events can include, but not be limited to, an intentional or unintentional fiber or copper cable cut.

B. Emergency Control Committee (ECC) – The RANGE Emergency Response Team is a group of employees designated and assembled to respond to a Disaster or emergency. The RANGE Emergency Response Team consists of the following employees:

1. General Manager
2. Operations Manager
3. Outside Plant Manager
4. Central Office Manager
5. Engineering Manager
6. Commercial Manager
7. IT Supervisor
8. Controller

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III. DISASTER /EMERGENCY RESPONSE

A member of the Emergency Control Committee (ECC) shall be contacted immediately upon the report of a Disaster or emergency and the following actions shall be taken:

- A. The Committee shall immediately establish the Emergency Control Center and reroute communications as appropriate to this location.
- B. Contact Federal, State of Montana, and/or Wyoming PSC, City and County authorities
- C. In the event of land-line failure, mobile communications shall be arranged at the Emergency Control Center.
- D. The Committee shall use Email and/or mobile text messaging capability (as available) in the event that voice communications are unavailable.
- E. As soon as it is safe to do so, the Committee shall arrange and dispatch the appropriate resources for restoration of any damaged facilities.
- F. Restoration of essential communication services shall be completed in the following order:
 - 1. "Emergency Services" to include 911 service and local law enforcement, fire department and search and rescue departments.
 - 2. "Essential Services" to include hospitals, doctors offices, medical centers, etc., TOLL trunks and trunk circuits to include mobile phone service trunking.
 - 3. "Public Customer Services" to include city, county, state and federal facilities including schools.

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4. "Business Customer Services" to include large and small business customers
5. "Residential Customer Services" to include all remaining communication services

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SECTION 2

SERVICE RESTORATION RESPONSE

I. PURPOSE

Section 2 provides a Service Restoration Response in the event of a major outage. A major outage is defined as any event resulting in a simultaneous disruption of service to ten (10) or more communications customers in an exchange area.

II. PERSONNEL

RANGE personnel within the following departments will be assigned duties as described in Section 2, and are responsible for assuring completion of the Service Restoration Response Process.

ALL	Includes all Personnel
ADMINISTRATION	Includes all Management Personnel
OPERATIONS	Includes all Operations & Engineering Personnel
IT/IS	Includes all Information Technology, Information Services and Internet Personnel
COMMERCIAL	Includes all Finance & Customer Service Personnel

III. RESTORATION RESPONSE AND RESPONSIBLE PERSONNEL

A. Switch Disaster (Voice Switching) – In the event of a loss of circuit switching capabilities due to a disaster or emergency, OPERATIONS shall immediately inform ADMINISTRATION and COMMERCIAL and proceed to contact the Switch Administrator at Range Telephone noted on the supplies and contractors list here to attached as Exhibit A, the cause of the outage and coordinate restoration efforts. Both

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ADMINISTRATION and COMMERCIAL shall be informed upon successful restoration of the Circuit Switch.

- B. Trunking and Interconnection Disaster (Transmission Systems)** – In the event of a loss of trunking and interconnection services related to a SONET Systems failure caused by a Disaster or emergency, OPERATIONS shall immediately inform COMMERCIAL and proceed to coordinate efforts with the Affiliated Companies listed in attached Exhibit B, to determine the cause of the outage, and take actions as outlined in the “Fiber Optic Network Affiliate Agreement, Attachment B – Operations and Maintenance”. COMMERCIAL shall be informed upon successful restoration of the SONET System.
- C. Trunking and Interconnection Disaster (Cable Systems)** – In the event of a loss of trunking and interconnection services related to a cable systems failure caused by a disaster or emergency, OPERATIONS shall immediately inform COMMERCIAL and proceed to coordinate efforts with the affiliated companies listed in Exhibit C, hereto attached, as defined in the Fiber Facilities Operation and Maintenance Agreement to determine the cause and location of the outage, and take subsequent restoration actions as defined in the Fiber Facilities Restoration Plan. COMMERCIAL shall be informed upon successful restoration of the cable system.
- D. Commercial AC Power Disaster** – In the event of a loss of Commercial Alternating Current (AC) power caused by a disaster or emergency, OPERATIONS shall immediately confirm the functionality of emergency standby generator systems and then inform ADMINISTRATION of the situation, proceeding to contact the appropriate utility company as identified in the Suppliers & Contractors list, as attached as Exhibit B, to determine the cause of the outage. If Commercial power cannot be restored within a reasonable time, emergency standby generator systems shall be monitored regularly to assure continued power to the DC power systems and backup batteries.

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- E. DC Power Systems and Backup Battery Disaster** – In the event of a loss of Direct Current (DC) power systems caused by a disaster or emergency, OPERATIONS shall immediately coordinate efforts to determine the cause of the outage. If DC power cannot be restored due to rectifier failure or destruction, OPERATIONS shall contact Thermobond Buildings as noted in the Suppliers & Contractors List attached as Exhibit B to coordinate restoration, repair or replacement with the power equipment vendor.
- F. Off-Net Private Line and Special Circuits Disaster** – In the event of a loss of Private Line and Special Circuits provided by an off-net carrier due to a disaster or emergency, OPERATIONS shall immediately contact the off-net carrier to determine the cause of the outage. Upon determining the cause of the outage and the estimated restoral time, OPERATIONS shall inform COMMERCIAL of the circumstances. COMMERCIAL will relay the appropriate information to the customer or end user.
- G. Long Distance Service Disaster** – In the event of a loss of Long Distance service as a result of a disaster or emergency, RANGE shall immediately contact ACT, Vision Net, and/or Centurylink as noted in the attached Suppliers & Contractors List to report such outage and to coordinate restoration or repair.
- H. Internet Service Disaster** – In the event of a loss of Email or web service access due to a disaster or emergency, RANGE shall immediately contact ACT and/or Vision Net as noted on the Supplies & Contractors List as Exhibit B, to assist in identifying the cause of the loss of Email or Web service and inform COMMERCIAL of the outage and approximate time to restore service. COMMERCIAL will relay the appropriate information to the customer or end user.

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- I. Digital Subscriber Line Access Multiplexer (DSLAM) and Digital Loop Carrier Systems (DLC) Disaster** – In the event of a loss of DSL and/or voice services relating to a DSLAM or DLC Disaster or emergency, OPERATIONS shall immediately work to determine the cause of the outage. If determined necessary OPERATIONS shall contact the appropriate vendor as noted on the Supplies & Contractors List, Exhibit B, to repair or replace the damaged equipment, and inform COMMERCIAL of the outage and approximate time to repair. COMMERCIAL will notify the customer or end user.
- J. Operations Support Systems (OSS)** – In the event of a loss of Operations Support Systems relating to a disaster or emergency, IT shall be immediately contacted to determine the cause of the outage. COMMERCIAL and ADMINISTRATION shall be informed of the outage and coordinate with the IT Coordinator to determine how long it will take to repair or replace the damaged OSS equipment or Wide Area Network (WAN) connectivity.

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SECTION 3

COMMUNICATIONS AND COORDINATION

I. PURPOSE

Section 3 provides general guidelines for inter-departmental communications and coordination in the event of a disaster or emergency. These guidelines are intended to complement, not supersede, RANGE's existing work procedures. All actions outlined in this section are intended to expedite the repair and restoration of communications services to the community affected by the disaster or emergency.

II. COORDINATION AND STAFFING

Emergency staffing needs and employee scheduling will be determined by the Emergency Control Committee who shall coordinate all restorations and repair oversight from the Emergency Control Center.

Emergency Control Committee responsibilities include the following:

1. Establish a temporary 911 Public Safety Answering Point (PSAP), if necessary
2. Coordinate all communications between restoration and repair personnel
3. Direct and dispatch restoration and repair personnel and all other resources as necessary
4. Provide continued updates to RANGE management personnel and affiliated company management personnel if emergency impacts services delivered in affiliated company areas.
5. Accumulate, evaluate and direct customer trouble reports as necessary to appropriate restoration personnel
6. Inform and update local authorities of communication restoration status.
7. Advise answering service of the nature and estimated duration of the service disruption.

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8. Coordinate the availability of mobile communications as required
9. Coordinate the availability of network records as required

A. ADMINISTRATION responsibilities include the following:

1. Assist the Emergency Control Committee as requested
2. Control media and coordinate the delivery of General Manager press releases
3. Notify regulatory agencies as required (Public Service Commission)

B. OPERATIONS responsibilities include the following:

1. Establish communications between the nearest location to the disaster or emergency and the Emergency Control Center
2. The first responding OPERATIONS employee shall serve as the Field Coordinator and shall be the single point of communications between the location of the disaster or emergency and the Emergency Control Center until a supervisor or manager can be dispatched to the location
3. Perform all restoration and repair work in the affected area(s)

C. IT/IS responsibilities include the following:

1. Establish communications between the nearest location to the disaster or emergency
2. The first responding IT employee shall serve as the Field Coordinator and shall be the single point of communications between the location of the disaster or emergency and the Emergency Control Center until a supervisor or manager can be dispatched to the location
3. Initiate immediate action to restore affected Internet hardware including routers and switches
4. Perform all restoration and repair work in the affected area(s)

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D. COMMERCIAL responsibilities include the following:

1. Establish communications between the contract answering service as noted on the Supplies & Contractors List, attached as Exhibit B, and the Emergency Control Center
2. Communicate the status of the disaster or emergency to the contract answering service
3. Communicate the status of the disaster or emergency to customers reporting service outage
4. Record all customer reports on service outage and forward to the Emergency Control Committee for the appropriate action
5. Assist the Emergency Control Committee with customer calls to confirm restoration of service
6. Provide assistance as requested by the Emergency Control Committee

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EXHIBIT A

SUPPLIERS & CONTRACTORS

I. PURPOSE

Exhibit A provides contact information for those Suppliers & Contractors providing support services to RANGE.

A. Internet Wholesale Suppliers & Contractors

Advanced Communications Technology, Inc.

Dave Berry, Operations Manager

Office: 307.675.0922

Mobile: 307-431-9064

Emerg: 307-675-0998

B. Switching Network Support – Metaswitch

Scott Enderle, CSE 510-217-5181

Andy Finney, Support Manager (Escalations) 510-217-4474

Reston, VA NOC 703-480-0500

Alameda, CA NOC 510-748-8230

Emergency 800-308-8772

Bill Allen, Sales Manager 510-748-1829

C. Supply Chain Management & Contractors

Graybar Electric 800.876.5667

Border States Electric 800.736.6266

Sprint North Supply 800.755.1950

Alamon Telco 800.252.8838

Enterprise Cabling 406.661.4945

Wyoming Electric 307.674.6846

D. Power Suppliers & Contractors

Montana Dakota Utilities 800.638.3278

Emergency 800.638.3278

Action Battery Wholesalers, Inc. 715-247-5512

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Thermbond (Marconi Power Systems)	800.356.2686
TW Enterprises (Generator Maintenance)	800.995.3795
Emergency	406.671.5457
E. Wholesale Long Distance Suppliers & Contractors	
Associated Network Partners, Inc.	217.698.1581
Emergency	866.287.4835
Emergency Pager	877.294.4985
F. Back Office Internet Support	
Vision Net (TAC)	866.624.6462
Vision Net (Office)	406.467.4700
G. Tier One ISP Connectivity - North Route	
Vision Net (NOC)	866.624.6462
Vision Net (Office)	406.467.4700
H. Tier One ISP Connectivity - South Route	
ZAYO (NOC)	800.609.1025
ZAYO (Office)	503.309.6071
I. Tier One ISP Connectivity - East Route	
SDN Communications (NOC)	877.287.8023
SDN Communications (Office)	800.247.1442
J. CISCO Routers, Switches and Firewalls	
CISCO (TAC)	800.553.2447
CISCO (Office)	425.572.064
K. Broadband Loop Carrier/Digital Loop Carrier Network Support	
Calix (TAC)	777.766.3500
Calix Escalation	612.360.1426
Adtran (TAC)	256.963.8716
Adtran (Office)	888.4ADTRAN

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L. SONET / DWDM Network Support

Fujitsu (TAC)	800.873.3822
Fujitsu Escalation	303.889.9494

M. Carrier Ethernet Network Support

CYAN (TAC)	800.873.3822
CYAN Escalation	303.889.9494

N. IT & Computer Supplies

Tiger Direct (Scott Cannon)	877.998.8534
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O. Billing Support System/Operations Support System (BSS/OSS)

Jim Klein, IT Supervisor (Office)	406.347.2226
Jim Klein, IT Supervisor (Mobile)	406.351.1944

P. Alarm Monitoring and After Hours Customer Support

Vision Net (TAC)	866.624.6462
Vision Net (TAC Manager Mobile)	406.590.4690

**Range Telephone Cooperative, Inc.
Business Continuity and Disaster Preparedness Plan**

**EXHIBIT B
AFFILIATED COMPANIES**

I. PURPOSE

Exhibit B provides contact information for those companies affiliated with Range Telephone Cooperative, Inc.

Advanced Communications Technology, Inc.

290 N. Brooks Street
Sheridan, Wyoming 82801

Office:	307.673.0910
Office:	888.304.8889
Fax:	307.675.0974
Emerg:	307.675.0900

RT Communications, Inc.

130 S. 9th Street
Worland, Wyoming 82801

Office:	307.347.7000
Office:	800.647.9841
Fax:	307.347.9200
Emerg:	307.347.7666

Dubois Telephone Exchange

12 S. First Street
Dubois, Wyoming 82513

Office:	307.455.2341
Office:	800.877.7699
Fax:	307.455.3399
Emerg:	307.455.2341

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EXHIBIT C

OTHER CONTACTS

I. PURPOSE

Exhibit C provides contact information for entities that should be or may need to be contacted should an emergency situation arise at RANGE, CALL 911!

LAW ENFORCEMENT OFFICES

Montana County Sheriff's Offices

Big Horn County, Hardin, Mt.	406-665-9780
Carter County, Ekalaka, Mt.	406-775-8743
Custer County, Miles City, Mt.	406-874-3320
Powder River County, Broadus, Mt.	406-436-2333
Rosebud County, Forsyth, Mt.	406-346-2715
Treasure County, Hysham, Mt.	406-342-5211

Wyoming County Sheriff's Offices

Campbell County, Gillette, Wy.	307-682-7271
Crook County, Sundance Wy.	307-283-1225
Johnson County, Buffalo Wy.	307-684-5581
Sheridan County, Sheridan Wy.	307-672-3455
Weston County, New Castle, Wy.	307-746-4441

Highway Patrol

Montana Highway Patrol	800-525-5555
Wyoming Highway Patrol	800-442-9090

HOSPITALS

Big Horn County Memorial, Hardin, MT	406-665-2310
Holy Rosary Healthcare, Miles City, MT	800-843-3820

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Rosebud Health Care Center, Forsyth, MT	800-767-5719
Sheridan County Memorial, Sheridan, WY	307-672-1000
V A Medical Center, Miles City, MT	406-874-5600
V A Medical Center, Sheridan, WY	307-672-3473
Campbell County Memorial, Gillette, WY	307-688-1000
Crook County Memorial, Sundance, WY	307-283-3501
Johnson County Healthcare, Buffalo, WY	307-684-5521
Weston County Healthcare, Newcastle, WY	307-746-4491

UTILITY COMPANIES

Big Horn Electric Coop, Hardin, MT	406-665-2830
Mid-Yellowstone Electric Coop, Hysham, MT	406-342-5521
Montana Dakota Utilities	800-638-3278
Northwestern Energy, Colstrip, MT	888-467-2669
SE Electric Coop, Ekalaka, M	406-775-8762
Tongue River Electric Coop, Ashland, MT	406-784-2341
Tongue River Electric Coop, Broadus, MT	406-436-2366
Black Hills Power & Light, Newcastle, WY	307-746-2726
Black Hills Power & Light, Upton, WY	307-468-2409
Black Hills Power & Light After-Hours	800-843-8849
Powder River Energy Corp, Sundance, WY	800-442-3630
Rocky Mountain Power	888-221-7070

MUNICIPALITIES

City of Broadus, MT	406-436-2409
City of Forsyth, MT	406-346-2521
City of Hysham, MT	406-342-5544
City of Sheridan, WY	307-672-0129
City of Clearmont, WY	307-758-4465
City of Hulett, WY	307-467-5771
City of Moorcroft, WY	307-756-3526
City of Newcastle, WY	307-746-3535
City of Pine Haven, WY	307-756-9807
City of Sundance, WY	307-283-3451
City of Upton, WY	307-468-2441

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City of Kaycee, WY	307-738-2301
City of Midwest, WY	307-437-6513

OTHER EMERGENCY SERVICES

American Red Cross Montana	800-272-6668
American Red Cross Wyoming	307-638-8906
Center for Disease Control	800-232-4636
Poison Control	800-222-1222

BURIED CABLE LOCATION SERVICE

Montana One Call	800-424-5555
Wyoming One Call	800-849-2476

ROAD REPORT - DIAL 511

Montana	800-226-7623
Wyoming	888-996-7623

Response to 1200

Line 1210 – 489007mt1210

Range Telephone Cooperative, Inc. – MT CLEC

Study Area 489007

54.313 Lifeline customer MOU and additional toll charges

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Range Telephone Cooperative, Inc. Exchange subscriber, are free to choose their own toll usage plans through IXC's that serve Range Telephone Cooperative, Inc.